

Israel Jobs Expertini®

Product Manager

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Company: Resident

Location: Tel Aviv-Yafo

Category: other-general

Who we are:

Resident is an industry leader in the Direct-to-Consumer (e-commerce) space. While our customers are primarily based in the US, our R&D, Product, and Data teams have been operating out of Tel Aviv since our founding. Our mission is simple, we are building a best-in-class e-commerce platform that leverages data and technology to create a competitive advantage for our brands. Starting from the marketing acquisition funnel and continuing through each customer's journey, our tools and technology enable us to go the extra step to deliver a world-class customer experience.

Our company is built around continuously improving our ability to introduce new customers to our products, and wow them with exceptional experiences through the shopping and post-purchase journey. We love to use data and metrics to drive our decisions while keeping in mind that customers don't speak in numbers and that each one should be treated as a member of our family.

Oh, and by the way - you'll get to work with a diverse group of experts around the globe.

You can expect a hard-working team of people who understand how to create meaningful connections and get great work done virtually - it's in our nature!

What we do:

The Product Admin team is responsible for building and overseeing the company's E-commerce platform and all post-purchase products, features, and functionalities.

Our mission is to provide best-in-class tools to our in-house customers to support the

company's goals and growth. As part of the team, you will own these complex processes end-to-end, including designing and measuring their impact.

What are we looking for?

We are seeking an exceptional Product Manager, a fresh thinker with excellent problem-solving skills to lead our E-commerce platform and post-purchase products. We are looking for a self-motivated professional who can collaborate closely with our Operations team, understand its challenges, and develop new initiatives and innovative solutions to tackle them.

Qualifications:

3+ years of work experience in Product Management (preferably from a SaaS/E-commerce company)

Experience working with R&D teams, writing requirement documents, and managing product roadmap.

Experience with building products based on data analysis and executing data-driven decisions.

Collaborate with diverse teams in various time zones, English fluency

Work with the operations management on their KPIs and challenges.

Knowledge of e-commerce operational processes - a plus.

Experience working in a fast-paced, start-up/e-commerce environment with the ability to quickly get up to speed, iterate and take on other projects - a plus.

UX/UI skills - a plus.

Ability to self-motivate and work independently.

Strong attention to detail & organizational skills.

Strong problem-solving skills and willingness to get the job done in an efficient and timely manner.

What You'll Be Doing:

Be part of planning and executing the company's product roadmap.

Scope and prioritize activities based on business and customer impact.

Work with the operations management on their KPIs and challenges.

Work with the operations teams, learn their processes, and build strong relationships to make an impact.

Design products to improve our company's financial metrics while tackling complex logic.

Collaborate with multiple teams: Dev, Data, Design, Operations, and partners.

Support and maintain operationally the tools and features.

Lead 3rd party integrations for associated tools/platforms used to enable client teams to maximum efficiency.

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