

## Senior Software Configuration Specialist

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Company: Duck Creek Technologies

Location: Israel

Category: other-general

**Helping careers take flight. Reshaping an industry. Enable your career to be Made on Duck Creek.**

### **WHO WE ARE:**

Duck Creek Technologies is the intelligent solutions provider defining the future of the property and casualty (P&C) and general insurance industry. We are the platform upon which modern insurance systems are built, enabling the industry to capitalize on the power of the cloud to run agile, intelligent, and evergreen operations. Our modern SaaS solutions help insurers set a new standard and revolutionize how consumers interact with insurance companies.

Authenticity, purpose, and transparency are core to Duck Creek, and we believe insurance should be there for individuals and businesses when, where, and how they need it most. Our market-leading solutions are available on a standalone basis or as a full suite, and all are available via Duck Creek OnDemand. With more than 1,000 successful implementations to date, Duck Creek removes the IT burden for insurers so they can focus on the business of insurance.

We have a flock of more than 1,800 employees across the globe and are proud to be a Flexible-First employer. We empower our employees with the choice to work from an office, from home, or on a hybrid schedule. Our flexible-first environment fosters productivity, inclusion, collaboration, and ensures a consistent employee experience regardless of location.

If working in a fast-paced, rapidly evolving company that is transforming one of the world's

oldest and largest industries sounds exciting, let us know. We are excited you are considering Duck Creek as a future employer and hope you decide to join “The Flock”!

To learn more about us, visit [www.duckcreek.com](http://www.duckcreek.com) and follow us on our social channels for the latest information – and .

## **WHAT YOU’LL DO:**

### **Title: Senior Software Configuration Specialist (Product: Policy)**

The Senior Software Configuration Specialist leads a project team responsible for delivering technical implementation tasks for customers, works without supervision, and will engage leadership as necessary. The Senior Software Configuration Specialist is responsible for delivering successful outcomes for a customer and is a trusted advisor for the customer team. The Senior Software Configuration Specialist is a Subject Matter Expert (SME) and is able to assist and advise other teams in understanding the functional impact of various implementation options.

Leads the designing of the software configuration to meet the business process design and application requirements.

Serves as a contact for the Sales and Product Management and Client Delivery teams by providing pre-sales support, solution planning, product management expertise and customer support through knowledge of the product or product line.

Leads the development of a configured application prototype and conducts a client walkthrough to validate the configuration design and explore gap options.

Serves as a leader on a team of developers, designers, and architects to make sure that the configuration and custom components meet application requirements and performance goals. Ensures the technical architect and project manager are informed of any issues that may affect any other areas of the project.

Participates in code reviews and fixes any defects and performance problems discovered in testing and transitions the application components to the testers.

Leads regular discussions with internal stakeholders

Assumes project leadership responsibilities on teams, with the ability to work across multiple projects

Facilitates customer meetings

Serves as a trusted advisor of the customer

Exercises independent decision for his/her project and team, and proactively identifies issues which require escalation.

Performs other related duties and activities as required.

### **WHAT YOU'VE DONE:**

Education and Work Experience:

Bachelor's degree required, or higher education level, or foreign equivalent, preferably in area with analytic emphasis

Minimum of 8 years' professional experience, preferably in implementing software applications

Experience with implementation of Duck Creek Platform

Experience in implementing P&C Insurance software applications

Experience in HTML, ASP, and XML preferred

Specialized Knowledge, Skills, and/or Abilities:

Facilitation experience for conducting requirements gathering and stakeholder agreement meetings

Familiar with Joint Application Design (JAD) session, prototyping, Conference Room Pilot (CRP), and similar approaches and principles

Familiar with business process design concepts and principles.

Excellent communication skills, verbal and written

Excellent analytical and problem-solving skills

Other Requirements:

**Travel:** At least 25%

**Work Authorization:** Legally authorized to work in the country of the job location

## WHAT WE STAND FOR:

Our global company celebrates & leverages the differences each employee brings to the table. Our success is a direct result of an inclusive culture where opportunities to learn from one another occur regardless of title, seniority, or background. This collaborative and team-oriented approach is at the core of how we operate and continuously improve our products, services, and systems. As such, Duck Creek is committed to providing equal opportunity to all employees and applicants – to recruit, hire, train, and reward employees for their individual abilities, achievements, and experience without regard to race, color, gender, religion, sexual orientation, age, national origin, disability, marital, military, or any other protected status.

We strive to be an example to the world of inclusion, diversity, and equity in all things – where employees are free to be their authentic selves in the workplace and in the communities in which we live. We believe in leading by example and are proud of the diversity of our team and our shared commitment to our Core Values: We Prioritize Respect; We Listen; We Care; We Add Value; and We Lead.

To learn more about our inclusive company culture, values, DE&I initiatives, and people, please visit: .

Please let us know if you encounter accessibility barriers with our web content by sending an email to .

**Duck Creek Technologies does not accept, nor will we pay a fee for any hires resulting from unsolicited headhunter or agency resumes.**

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