

## Service Engineering II - Kusto

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Company: Microsoft

Location: Herzliyya

Category: other-general

### Overview

Have you ever wanted to be part of a strong, fun-loving SRE team which takes pride in its work in delighting its customers?

Have you ever dreamed that you would have an opportunity to re-invent the way people explore big data?

Reinventing Big-Data Engine is happening NOW in Azure Data Explorer team (Kusto).

The team started as a small incubation 10 years ago and has already made a big impact within Microsoft. Today, we are running a very large-scale cloud service (over 200k nodes), providing log analytics for hundreds of teams across all Microsoft divisions as well as external world customers.

We are looking for strong and motivated SRE to help us continue driving the Azure Data Explorer / Synapse Real Time Analytics revolution and make it THE technology for log search and text analytics across all Microsoft as well as providing value to our external customers.

### Qualifications

Required Qualifications:

Bachelor's degree in computer science, Information Technology, or related field AND 2+ years technical experience in software engineering, network engineering, service engineering, or systems engineering

OR equivalent experience.

2+ years of scripting and programming experience, including any of the following: NET,

PowerShell, Python, C#

Preferred qualifications:

Understanding of cloud services

Knowledge of Kubernetes concepts..

Working knowledge of Database as well as Big Data systems is a plus

Understanding of BCDR

Understanding and working knowledge of CI/CD pipelines is a big plus

1+ years of troubleshooting experience in wide cloud-based systems

Out of the box, agile thinking to adapt to changing environment

Knowledge of system design & architecture, and running of complex, large scale online services

Working knowledge of Virtual Network and Private Endpoint concepts is plus

Ability to monitor and act on telemetry data and perform analyses to identify patterns that reveal errors and unexpected problems that are affecting the system availability, reliability, performance, and/or efficiency, with minimal guidance.

Ability to work as part an On-Call rotation is a must

Ability to contribute to multiple projects/demands simultaneously.

Ability to work effectively with customers both internal and external to Microsoft is a must

#KustoILDC

### **Responsibilities**

As a SRE in Kusto your primary responsibilities will be:

Live Site Management –Almost all Microsoft come to rely on Azure Data Explorer (Kusto) for keeping their business running. This fuels a lot of passion in our team to keep the systems working at high availability and performance.

As a Service Engineer, you will be part of a global team driving huge scale live sites

24X7 (with follow the Sun model) and is passionate to deliver the best service within Microsoft

as well as to external customers.

Customer Focus – Microsoft core value is Customer First. We in Kusto take pride in that and bring unwavering customer focus and support to help our customers utilize, embedded and build deep solutions on top of Kusto tailored to their needs.

Automation – As Kusto scale is huge and is expected to keep growing rapidly, we are committed to delivering automation and tooling to improve our live site management and adhere to scale without scale methodology.

Design -Evaluate and contribute to product, service design and architecture, help shape Site Reliability Engineering strategies, review specifications, design and improve upon core processes.

Observability -Identify system problems and recommend monitoring solutions & automation to improve processing efficiency and stability.

Continuous integration/deployment - Implement/maintain and operate the build and release pipelines allowing our developers to safely code/test and deploy our products in very large scale.

Provide engineering design across different workloads including incident & problem management, change management, security and compliance.

Community Building -Help us build and contribute to an exciting Azure Data explorer community.

Benefits/perks listed below may vary depending on the nature of your employment with Microsoft and the country where you work. Industry leading healthcare Educational resources Discounts on products and services Savings and investments Maternity and paternity leave Generous time away Giving programs Opportunities to network and connect

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